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MISSOULA MT 598

05 JAN 2021 THU 1 11



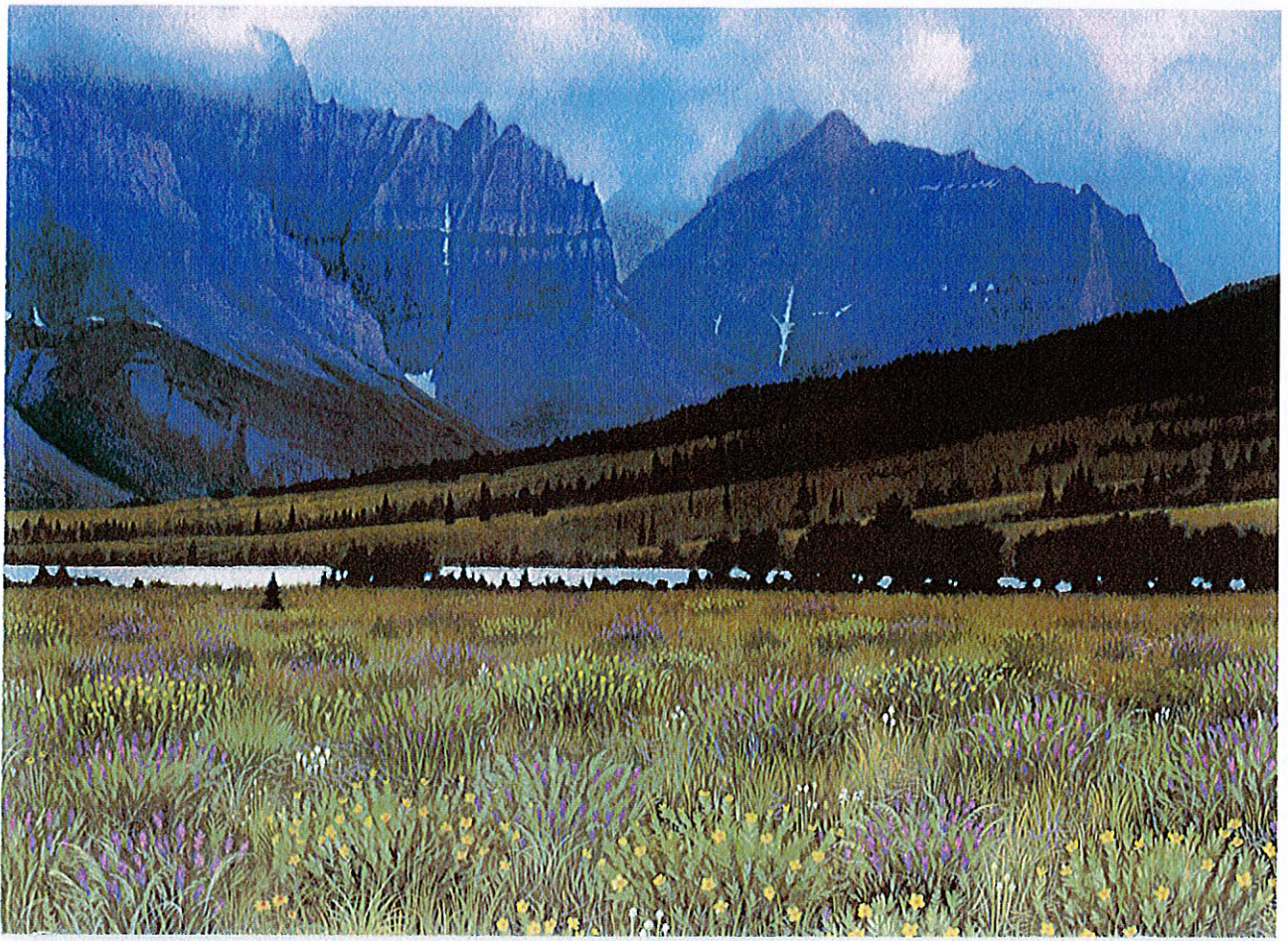
Chief Newman
Missoula RFD
2521 South Avenue West
Missoula, MT 59804

Rec'd 1/7/21



Chief Newman,

I wanted to make you aware of the exceptional response of Engine 341 to a fatal medical call on the afternoon of January 3rd. The crew members, specifically, Casey Forte, went above and beyond during their interaction with a family member on-scene. Showing compassion and empathy during a time of great stress and tragedy. I hope you can pass this thank you card to the crew on behalf of my family.



Engine 341,

I wanted to thank the crew of Engine 341 that responded to a fatal medical call on the afternoon of January 3rd. The compassion and caring you showed to a family member at the scene helped her out immensely during a time of great stress and trauma. Later that evening, she mentioned multiple times how much she appreciated your interaction. On behalf of my family, I thank you for your response and effort made during a tragic and stressful event.

**NFIRS - 10
PERSONNEL**

A FDID State Incident Date Station Incident Number Exposure Delete Change

B Apparatus or Resources Use codes listed below

Dates and Times Midnight is 0000
Check if same date as Alarm date on the Basic Module (Block E1)
↓ Month Day Year Hour / Min

Sent

Number of People

Apparatus Use Check ONE box for each apparatus to indicate its main use at this incident
 Suppression EMS Other

Actions Taken List up to 4 actions for each apparatus

ID Dispatch
Arrival
Clear
★ Type

Personnel ID	Name	Rank or Grade	Attend	Action Taken	Action Taken	Action Taken	Action Taken
10069	Greg Orr		<input checked="" type="checkbox"/>				

ID Dispatch
Arrival
Clear
★ Type

Personnel ID	Name	Rank or Grade	Attend	Action Taken	Action Taken	Action Taken	Action Taken
30739	Brayden Rogers		<input checked="" type="checkbox"/>				
10112	Cameron Harris		<input checked="" type="checkbox"/>				
10095	Casey Porte		<input checked="" type="checkbox"/>				